

Questions and Answers

Question: Is there a specific date when a business must have already had past-due rent in order to qualify for funding regarding the past due rent portion of this grant program?

Answer: Yes. Rent or mortgage payments must be past-due for the period of time prior to August 30, 2021. Any rent or mortgage payments due for the period of time September 1, 2021 forward, does not qualify for this program.

Question: My business purchased hand sanitizer, masks and face shields due to the covid situation. Are these all reimbursable with receipts?

Answer: Yes. The original receipts should be attached to the application and itemized and totaled for Village staff's review. If there were items purchased on the receipts that do not qualify for reimbursement they should be crossed through before submittal.

Question: If I cannot provide a confirmation letter from my landlord or mortgage holder regarding my past-due balance should I still apply for the rent/mortgage assistance?

Answer: The letter of confirmation from your landlord or mortgage holder is required. An application cannot be processed without confirmation from your landlord or mortgage holder. The confirmation should show the month rent was not paid with the corresponding amount of past-due rent indicated for each month.

Question: Does my 501(c)(3) Non-Profit need to be located in Oak Park in order to qualify for this grant funding opportunity?

Answer: Yes.

Question: In terms of the PPE reimbursement portion of this grant program does the Village need to see proof of payment for the PPE items we are seeking reimbursement for in our application.

Answer. Yes. Receipts must be attached to the application from the vendor from which you purchased the PPE material. Re-created receipts will not be accepted.

Question: In terms of the PPE reimbursement portion of the grant program can we get reimbursed for zoom related expenses since making meetings digital improved safety.

Answer. No. The Village does not consider zoom related expenses to be personal protective equipment (PPE).

Question: My business installed plexiglass shields up to separate our staff from our customers. Does this qualify for funding under the PPE reimbursement portion of the grant program.

Answer. Yes.